Coretec®
Care Guide

This care guide is relevant for Coretec® Sound Core®, Pro Core® and Mineral Core® collections. Proper care will help protect and maintain the appearance and performance of your Coretec® floor. A care program consists of key areas:

1. Post-construction maintenance
2. Preventive maintenance
3. Routine maintenance
4. Spot and spill removal
5. Mechanical cleaning

Post-construction Maintenance

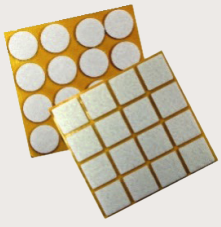
- Dry mop Coretec® using a microfiber mop pad or an appropriate floor vacuum to remove all the dust particulate from the floor.
- Wet mop the floor using a neutral pH cleaner such as the Coretec® Daily Cleaner or use the Coretec® Deep Cleaner with a microfiber wet mop pad. Mop the floor in sections and replace the pad if it becomes dirty.
- Always rinse the floor with water only by mopping with water to remove any remaining residue from the floor.
- A cylindrical floor scrubber using a neutral pH cleaner such as the Coretec® Daily Cleaner or the Coretec® Deep Cleaner can be used. Never dry buff.
- Skirtings can be cleaned using a neutral pH floor cleaner, such as the Coretec® Daily Cleaner.

For new construction or renovation: construction dust and joint compound can be deposited on the flooring. If it is not completely removed and then wet mopped, it could create a haze on the surface of the flooring.

When Coretec® is cleaned properly, it will have the same visual as right out of the box!

Preventive Maintenance

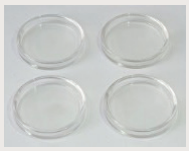
- Always protect Coretec® when moving heavy objects to prevent permanent scratches and tears.
- Use appropriate wide floor protectors under tables, chairs and any other heavy home furnishing to avoid permanent damage.







- Walk-off mats should be used at all entrances to absorb soil and moisture. If mats are placed directly on top of Coretec®, use mats without latex or rubber backings to avoid possible discolouration.
- Use appropriate window coverings to limit direct sunlight as this can fade the colour of the flooring.
- Furniture legs need to be minimum 1 cm^2 on Coretec® Sound Core® to ensure proper weight spread. Use the appropriate protective pads if necessary.

- Castor chairs need to use double band W type soft wheels for hard floors. Other chair castors may cause some damages.



Routine Maintenance

- Regular removal of dirt and dust is important to prevent particles from abrading the surface of Coretec®. Sweeping, dust mopping and vacuuming are recommended to remove soil particles that can result in scratches and worn appearances.
- Periodic wet cleaning using a neutral pH floor cleaner, such as the Coretec® Daily Cleaner, is necessary to maintain Coretec® appearance. Always pre-vacuum or dust mop before any type of wet cleaning. Do not use abrasive cleaners or cleaning agents that leave dull residues on the surface of the floors. Follow the cleaning manufacturer's instructions for wet mopping and application. If rinsing is necessary, use clean water and expedite drying with air movers or fans.
- Mop and shine products as well as products containing bleach are not recommended.
- Steam mops should not be used for Coretec® Sound Core® and Pro Core® but can be used for Coretec® Mineral Core®.
- Skirtings can be cleaned using a neutral pH floor cleaner, such as the Coretec® Daily Cleaner.

Spot and Spill Removal

Coretec® is engineered to resist and minimize common staining.

- Absorb wet spills as quickly as possible by blotting with paper or cloth towels. Rinse with water if necessary and blot dry.
- Dried spots should be removed by gentle agitation and rinsed with water. Blot dry.

- If necessary, use a stain specific cleaner, such as the Coretec® Stain Remover. Do not use detergents or abrasive cleaners since these products could leave a dull residue.
- Use rubbing alcohol (isopropyl alcohol) with a clean white cloth for spots requiring a solvent type cleaner that water and cleaning agents cannot remove.
- Please note that some stain conditions may become permanent.

SAFETY CAUTION: *the surface of Coretec® change during wet cleaning and finish applications. Use appropriate safety measures.*

Mechanical Cleaning

- Steam cleaners cannot be used for Coretec® Sound Core® and Pro Core® but can be used for Coretec® Mineral Core®.
- Mechanical cleaning equipment like auto scrubber, rotocleaner or single-brush machines can be used on the condition than they don't go faster than 250 rotations per minute and that accessories (eg. brush) are adapted. Never dry clean with one of these equipment.

CAUTION: *it is the user responsibility to follow properly and carefully the user guide of these mechanical cleaning equipment and related accessories and check their compatibility with Coretec® before taking any action.*

In case of doubts, please contact your Coretec® sales agent.